

# Cleaning Services

## Commercial & Institutional

### Green Seal Certification Means Healthier & Cleaner

**A certified cleaning service ensures a quality operation carried out by a highly trained workforce who are skilled in effective green cleaning practices.** Certified cleaning programs meet requirements for building-specific operating procedures, sustainable purchasing, employee training, and tenant communications to ensure a safer, cleaner, healthier building for custodial teams and building occupants.

### Custodial Performance

	What's Included	What it Means
<b>VERIFICATION</b>	<ul style="list-style-type: none"> <li>• Quality assurance practices and record</li> <li>• Environmental impact practices and record</li> <li>• Safety practices and record</li> <li>• Regulatory compliance practices and record</li> <li>• Green cleaning services customer audit</li> </ul>	<ul style="list-style-type: none"> <li>• Validation from a respected, independent authority that your custodial team complies with all required practices and procedures.</li> </ul>
<b>EFFECTIVE CLEANING OPERATIONS</b>	<ul style="list-style-type: none"> <li>• Comprehensive cleaning plan documentation for every building</li> <li>• General cleaning practices and procedures for all building areas for routine, periodic, interim, and restorative purposes</li> <li>• Green cleaning practices and procedures for all high impact methods:               <ul style="list-style-type: none"> <li>– Disinfection</li> <li>– Cleaning cloths usage</li> <li>– Powered equipment usage</li> <li>– Waste and recycling management</li> <li>– Vulnerable populations sensitivity</li> <li>– Indoor Plants</li> </ul> </li> <li>• Storage and handling practices and procedures for all cleaning products</li> <li>• Equipment maintenance practices and procedures for vacuum cleaners and other powered cleaning tools</li> </ul>	<ul style="list-style-type: none"> <li>• Improved occupant health from reduced exposure to dust and toxic chemicals.</li> <li>• Decreased incidences of occupant asthma attacks.</li> <li>• Safer indoor air.</li> <li>• Notable reductions in waste generation.</li> <li>• A higher quality service process through careful planning and implementation for unique cases.</li> </ul>
<b>CLEAR &amp; EFFECTIVE COMMUNICATIONS</b>	<ul style="list-style-type: none"> <li>• Internal practices and procedures for cleaning staff feedback about workplace issues</li> <li>• External practices and procedures for cleaning staff communications with clients' building management and tenants</li> <li>• Green cleaning communication practices and procedures for high impact concerns:               <ul style="list-style-type: none"> <li>– Pest control</li> <li>– Construction and building improvements</li> <li>– Building maintenance</li> <li>– Vulnerable populations</li> </ul> </li> <li>• Product safety data communication practices and procedures</li> </ul>	<ul style="list-style-type: none"> <li>• Openness and integrity in communications between all parties.</li> <li>• Important information is available to all parties, enabling everyone to do their best work for occupants.</li> </ul>
<b>BETTER EQUIPMENT &amp; SAFER PRODUCTS</b>	<ul style="list-style-type: none"> <li>• Cleaning products usage               <ul style="list-style-type: none"> <li>– Environmentally preferable</li> <li>– Minimizes packaging waste</li> </ul> </li> <li>• Powered equipment meets green industry standards</li> <li>• Quarterly tracking and reporting of all cleaning products and supplies purchases</li> </ul>	<ul style="list-style-type: none"> <li>• High quality cleaning performance.</li> <li>• Reduced overall environmental impact of your building.</li> <li>• Minimal packaging waste for your building.</li> <li>• Exceptional value.</li> </ul>
<b>SUPERIOR STAFF TRAINING</b>	<ul style="list-style-type: none"> <li>• Cleaning staff training practices:               <ul style="list-style-type: none"> <li>– New hires (minimum requirement: 12 hours)</li> <li>– Safety</li> <li>– Site-specific</li> <li>– Annual (minimum requirement: 24 hours)</li> </ul> </li> <li>• Procurement staff training practices on green cleaning products, supplies &amp; equipment</li> <li>• Tracking and reporting of all staff training required by the standard</li> </ul>	<ul style="list-style-type: none"> <li>• Cleaning staff is trained in the safe and effective handling and use of all cleaning products, cleaning procedures, use and maintenance of cleaning equipment, and all procedures needed to conform to this standard.</li> </ul>

### A Clean You Can Trust

Our standards are referenced by the leading green building certification programs.

